

## In Response to the Novel Coronavirus (COVID-19) \*Updated

In consideration to guests' and staffs' health, Hotel Nikko Tachikawa Tokyo has implemented the following precautionary measures. Thank you for your kind understanding.

### ■ Reinforcing Disinfection

- Placed hand sanitizers in the hotel lobby, the entrance of restaurant and each banquet rooms.
- In addition to regular cleaning, reinforcing disinfection of all public areas such as door knobs, elevator buttons and handrails of stairs.
- Disinfected all guest rooms and rental equipment with alcohol at each time.

### ■ Prevention measures of droplet infection

- Place acrylic screens on each reception counter.
- Use the cash tray at the time of payment.

### ■ Keep social distancing

[Restaurant] Leave a wide space between each tables

[Elevator and Smoking Room] Make a limit of the number of people to use at the same time

### ■ Suspension of buffet-style service

- The breakfast buffet has been resumed since 16th September instead of set-menu. The food will be served by staff or separated into individual portions in order to prevent infection.

\*Lunch salad and soup buffet is suspended continuously.

### ■ All colleagues are required to

wear a mask and have a body temperature check, hand-washing, gargling at each time they enter the hotel.

#### To All Guests

We have asked all guests using our hotel to cooperate with the following:

- Wear the mask / Hand sanitization by using alcohol disinfectant
- Keep the distance(2meters/6.5ft) from other guests when you get in line to reception or restaurant
- If some facilities are overcrowded, they may be temporary unavailable.
- If you have symptoms such as a fever or cough, we may kindly ask you to refrain from using the hotel.

#### To Guests staying our hotel

At the check-in, please cooperate with a body temperature check and report of previous place of stay

October 6, 2020  
General Manager  
Hotel Nikko Tachikawa Tokyo